

# Managing the Oracle® E-Business Suite Lifecycle

a **MORE4EBS** Webinar



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# Webinar Mechanics

Open and close your panel

View, select, and test your audio

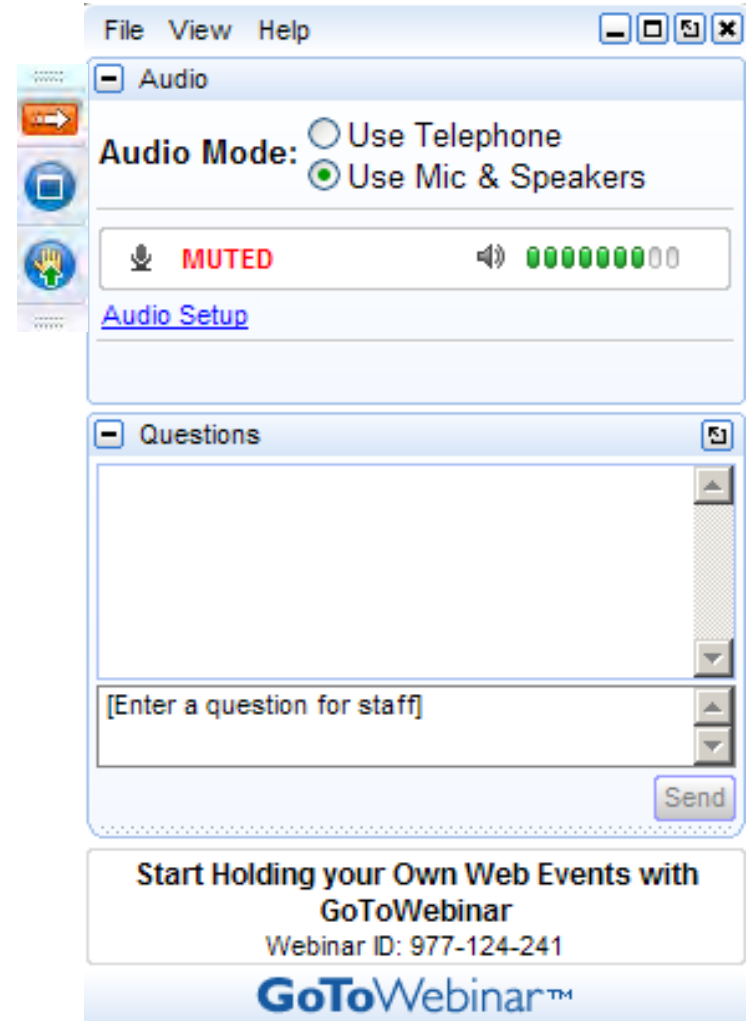
Submit text questions

Raise your hand

Q&A addressed at the end of today's session

Everyone will receive an email within 24 hours with a link to view a recorded version of today's session

Polling questions will be presented during the session. If you want CPE Credit for this webinar, you must answer all of the polling questions.



# Learning Objectives

After completion of this program you will be able to:

1. *List the five stages of the Oracle E-Business Suite lifecycle.*
2. *Identify the key reasons for Oracle E-Business Suite complexity.*
3. *Explain how to add value, reduce cost, and extend the life of Oracle E-Business Suite.*





**Helene Abrams**

# Today's Speakers



**Susan Dorn**



**Andy Harriss**

# Agenda

- Introduction – *Susan Dorn*
- E-Business Suite Lifecycle – *Helene Abrams*
- Starting and Configuring EBS – *Andy Harriss*
- Maintaining a Healthy/Secure EBS Environment – *Susan Dorn*
- Adding Agility by Remodeling the EBS Environment – *Helene Abrams*
- Conclusion – *Andy Harriss*
- Q&A – **All Panelists**



# MORE4EBS

3rd Party Products to BETTER Implement, Maintain, Upgrade and Improve Your Oracle E-Business Suite

Best of breed alternative products to help you:

- Reduce Cost
- Extend Life
- Add Value
- Remain Compliant







# E-Business Suite Lifecycle



# Five Stages of the Oracle E-Business Suite Lifecycle

## 1. Implement

- Analyze Requirements
- Design Configurations Iteratively
- Manage Across Multiple Environments

## 2. Support

- Investigate/Resolve Issues
- Manage Systems Continuously

## 3. Monitor

- Identify Issues/Policy Breaches Proactively

## 4. Remodel/Optimize

- Recognize the Impact of Changing Requirements on Configuration/Architecture

## 5. Upgrade

- Ensure Using a Supported Version
- Take Advantage of New Functionality
- Simplify Customizations





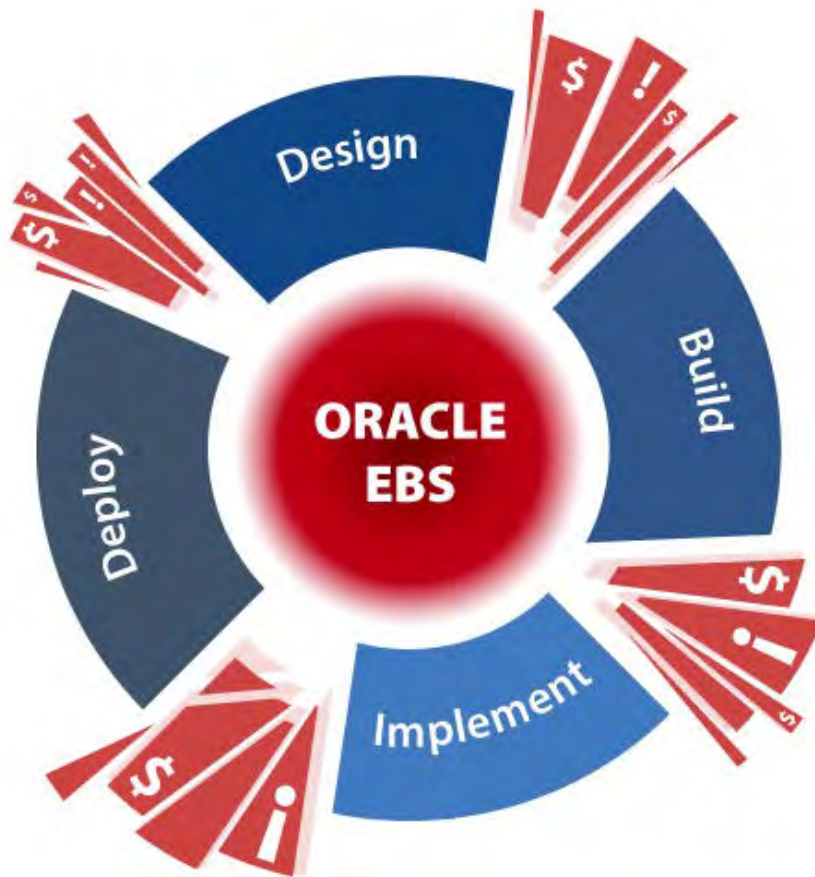
# Managing the Lifecycle

- Plan for stages and milestones
- Establish controls to ensure work is carried out effectively
- Reduce costs through regular maintenance
- Manage dependent effects of concurrent activities



- Promotes agility
- Aids system security
- Makes compliance easy

# Pressure of Costs and Complexity



- Traditional Lifecycle: Design, Build, Implement & Deploy
- Ongoing additional steps to keep system aligned with change in business
- Many organizations struggle to improve
- All resources + budget used on keeping current system stable
- Steady stream of application + security fixes from Oracle

**\$** Struggle to improve all resources & budget used to keep systems stable

**!** Oracle Updates

# Reduce Cost, Extend Life, Add Value



**"Managing the Oracle E-Business Suite Lifecycle"**

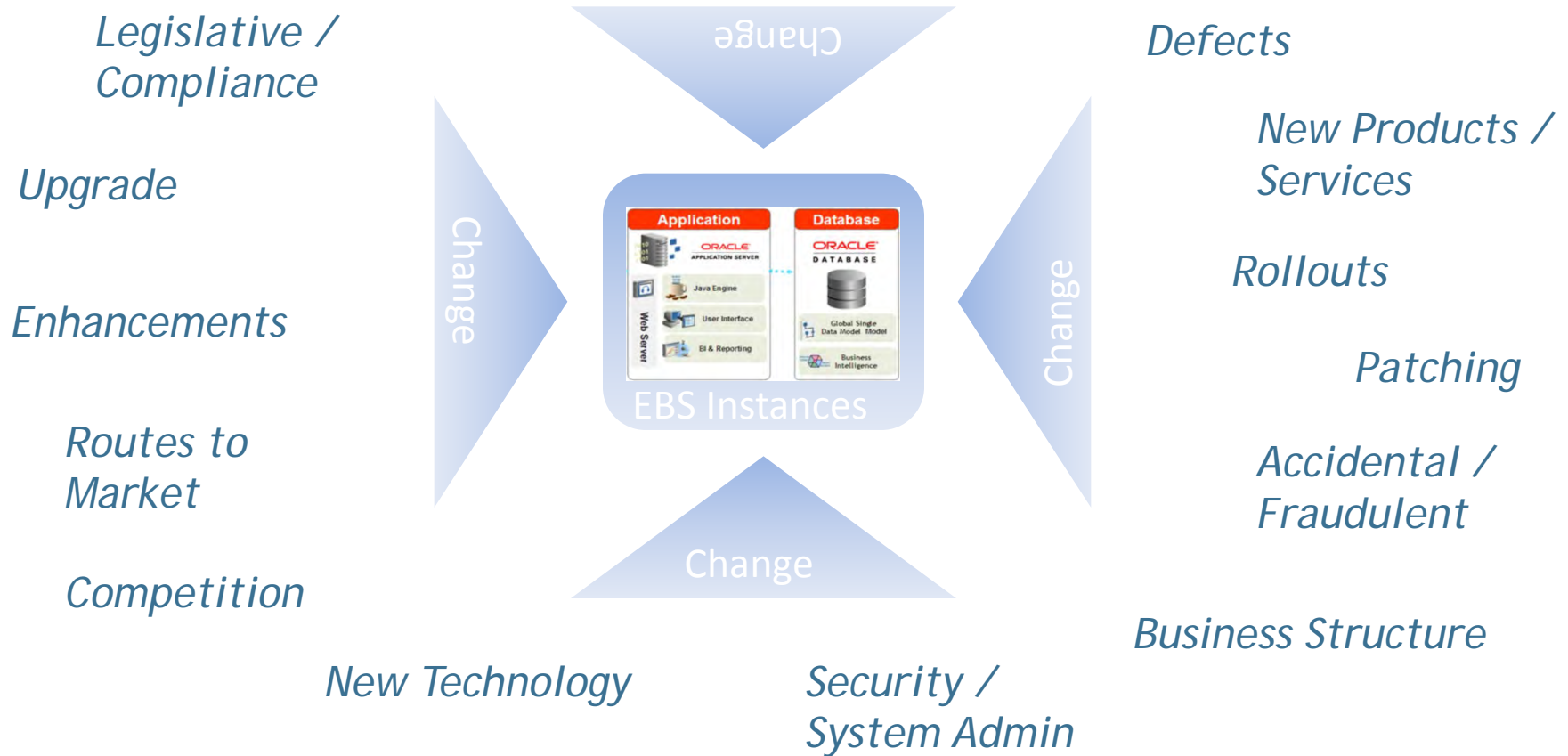
[MORE4EBS.com](http://MORE4EBS.com)

# STARTING AND CONFIGURING EBS



# Configuration Management

Maintaining the integrity of your E-Business Suite deployment as it evolves




Clear visibility to evaluate, assess and manage change



# Documentation

## BR100s / Setup Documentation

- ✓ Clear
- ✓ Concise
- ✓ Accurate / current
- ✓ Repeatable
- ✓ Flexible

 **1.2 Payables Lookups - Accounts Payable (General)**

Menu Path: Setup > Lookup > Payables

Field Name	Value
Type	VENDOR TYPE
Meaning/User Name	Valid supplier types
Application	Purchasing
Description	Valid Supplier types
Access Level	User
Security Group	Standard
View Application	Purchasing

Code	Meaning	Description	Tag	From	To	Enabled	Flexfield
AGENTE ARRECADADOR	Tax Collector Agent	Tax Collector Agent		01-JUN-2002		Yes	
COMPANY	Company	Company		28-NOV-2006		Yes	
CUSTOM IND	Custom Authorities-IND	Custom Authorities-IND		01-JAN-2004		Yes	
Contractor	Contractor	Contractor				Yes	
EMPLOYEE	Employee	Employee				Yes	
EXCISE IND	Excise Authorities-IND	Excise Authorities-IND		01-JAN-2004		Yes	
FEDERAL	Federal	Federal Supplier		01-JAN-1990		Yes	
FOOD DISTRIBUTOR	Food Supplies	Food Supplies Distributor		25-JAN-2001		Yes	
GPO	Group Purchasing Organization	Group Purchasing Organization		25-JAN-2001		Yes	
GR_ABR	GR_ABR	Vendors outside of Greece		01-JAN-2003		Yes	
GR_INT	GR_INT	Vendors in Greece		01-JAN-2003		Yes	
GR_PUB	GR_PUB	Vendors - Public Sector		01-JAN-2003		Yes	
Government	Government	Government				Yes	
INDIA CUSTOMS AUTHORITY	India Customs Authority	India Customs Authority		12-AUG-2005		Yes	
INDIA EXCISE	India Excise	India Excise		12-AUG-2005		Yes	



# Analysis

- Understanding how your system is set up
- Resolving issues
- Planning for change
- Understanding the effects of change

Program	Enabled	Short Name	Program Application	Executable Name	Method	Creation Date	Last Update Date	Created By	Last Updated By
ADS Financials	Yes	ADSFINS	General Ledger	ADSFINS	PL/SQL Stored Procedure	11-Jul-02	11-Jul-02	NETHERLANDS	NETHERLANDS
Financial Statement Generator	Yes	RGVARG	General Ledger	RGVARG	Spssnet	27-Oct-08	28-Feb-09	AUTONSTALL	OPERATIONS
Upload Budget Accounts	Yes	GLRSSU	General Ledger	GLRSSU	Spssnet	23-Sep-07	24-Sep-07	AUTONSTALL	GERMANY
Online Accounting - Keyset	Yes	FAACORE	Assets	FAACORE	Java Concurrent Program	17-Feb-06	13-Sep-06	ORACLE12.1.3	OPERATIONS
Online Accounting - EDW_DEL_JRM_0	Yes	UP_DATA	Applications BIS	Clean Object Duplicate Data	PL/SQL Stored Procedure	22-Jan-01	01-Feb-02	AUTONSTALL	BEUSER
Online Accounting - Build Payments	Yes	APPSBILD	Payables	APPSBILD	Oracle Reports	23-Sep-07	11-Jan-07	AUTONSTALL	DALY
ECC Vendor Check NCD Program	Yes	PVTACHB	Payables	PVTACHB	PL/SQL Stored Procedure	16-Jan-03	28-Sep-03	AUTONSTALL	FEDERAL
Invoice on Mail Report	Yes	ADSFINS	Payables	ADSFINS	Oracle Reports	23-Sep-07	16-Jan-03	AUTONSTALL	OPERATIONS
Procurement Card Test Data Prepopulation	Yes	APWXCARD	Payables	APWXCARD	PL/SQL Stored Procedure	12-Jan-08	12-Jan-08	JBALL	JBALL
Supplier Open Balance Letter	Yes	APWXCARD	Payables	APWXCARD	Oracle Reports	05-Nov-09	02-Mar-08	AUTONSTALL	OPERATIONS
ADS Receive	Yes	ADSREC	Purchasing	ADSREC	PL/SQL Stored Procedure	18-Jan-02	18-Jan-02	OMBLD	OMBLD
Populate Procurement Fact Tables	Yes	POWTRPO	Purchasing	POWTRPO	PL/SQL Stored Procedure	17-Jun-09	29-Feb-09	AUTONSTALL	OPERATIONS
ADS Gross currency lockbox flat file creation script	Yes	ARWCOLBX	Receivables	ADS_ARWCOLBX	SQLPlus	09-Aug-00	09-Feb-07	OPERATIONS	OPERATIONS
ADS Deductions Lockbox Flat File Creation Script	Yes	ARWCOLBX	Receivables	andletb	SQLPlus	01-Jun-04	01-Jun-04	OPERATIONS	OPERATIONS
ADS Invoice Print Selected Invoices	Yes	ADS_RAXINV_SEL	Receivables	Transaction Print	Oracle Reports	27-Nov-07	27-Nov-07	JPALMER	JPALMER
ADS Last Party Merge Data (ARXOVSGL)	Yes	ARXOVSGL	Receivables	ARXOVSGL	SQLPlus	24-Sep-04	29-Sep-04	ARXOVSGL	SETUP
ADS Invoice Print Selected Invoices	Yes	ADS_ARXTDR	Receivables	ADS_ARXTDR	Oracle Reports	27-Nov-07	27-Nov-07	JPALMER	JPALMER
ADS USD lockbox flat file creation script	Yes	ARXOVSGL	Receivables	ADS USD lockbox flat file creation script	SQLPlus	04-Aug-04	14-Sep-04	OPERATIONS	JPALMER
Archive Data	Yes	ARARCONC	Receivables	ARARCONC	SQLPlus	23-Sep-07	21-Dec-09	AUTONSTALL	OPERATIONS
Archive Detail Report	Yes	ARARCONC	Receivables	ARARCONC	SQLPlus	23-Sep-07	21-Dec-09	AUTONSTALL	OPERATIONS
Archive Printers	Yes	ARARCONC	Receivables	ARARCONC	SQLPlus	23-Sep-07	21-Dec-09	AUTONSTALL	OPERATIONS
Archive Report	Yes	ARARCONC	Receivables	ARARCONC	SQLPlus	23-Sep-07	21-Dec-09	AUTONSTALL	OPERATIONS
Archive Summary Report	Yes	ARARCONC	Receivables	ARARCONC	SQLPlus	23-Sep-07	21-Dec-09	AUTONSTALL	OPERATIONS
Archive and Flag	Yes	ARARCONC	Receivables	ARARCONC	SQLPlus	23-Sep-07	21-Dec-09	AUTONSTALL	OPERATIONS
Archive to File	Yes	ARARCONC	Receivables	ARARCONC	SQLPlus	23-Sep-07	21-Dec-09	AUTONSTALL	OPERATIONS
CSS111	Yes	CSS111	Receivables	ARARCONC	PL/SQL Stored Procedure	07-Aug-09	07-Aug-09	OPERATIONS	OPERATIONS
French BE of Exchange	Yes	JEFRAR21	Receivables	JEFRAR21	Oracle Reports	14-Sep-08	23-Sep-07	AUTONSTALL	FRANCE

## Receivables Extract (Receivables)

Table	Impact
APPS.AR_ADJUSTMENTS	Converted to VPD / Columns Added
APPS.AR_CASH_RECEIPTS	Converted to VPD / Columns Added / Columns Changed
APPS.AR_CASH_RECEIPT_HISTORY	Converted to VPD / Columns Added
APPS.AR_MISC_CASH_DISTRIBUTIONS	Converted to VPD / Columns Added
APPS.AR_PAYMENT_SCHEDULES	Converted to VPD / Columns Added
APPS.AR_RECEIVABLE_APPLICATIONS	Converted to VPD / Columns Added
APPS.AR_SYSTEM_PARAMETERS	Converted to VPD / Columns Added / Columns Changed
APPS.AR_VAT_TAX	Converted to VPD / Columns Added / E-Tax Impact
AR.HZ_LOCATIONS	Columns Added
AR.HZ_PARTIES	Columns Added
AR.HZ_PARTY_SITES	Columns Added
APPS.HZ_CUST_ACCT_SITES	Converted to VPD
APPS.HZ_CUST_SITE_USES	Converted to VPD
APPS.RA_CUSTOMER_TRX	Converted to VPD / Columns Added / Columns Changed
APPS.RA_CUSTOMER_TRX_LINES	Converted to VPD / Columns Added / Columns Changed
APPS.RA_CUST_TRX_LINE_GL_DIST	Converted to VPD / Columns Added
APPS.RA_CUST_TRX_TYPES	Converted to VPD / Columns Added / Columns Changed
APPS.RA_TAX_EXEMPTIONS	View Obsolete
GL.GL_CODE_COMBINATIONS	Columns Added / Columns Changed
GL.GL_PERIOD_STATUSES	Columns Added

```

FROM
ar_lookups lu_te,
RA_TAX_EXEMPTIONS te,
ar_lookups lu_ier,
ra_item_exception_rates ier,
ar_sales_tax st,
AR_VAT_TAX vt,
ar_lookups lu_line,
ar_lookups lu_line2,
ra_rules rule1,
RA_CUST_TRX_TYPES ctt_prev,
RA_CUST_TRX_TYPES ctt_init,
RA_CUST_TRX_TYPES ctt,
mtl_system_items mtl,
RA_CUSTOMER_TRX_LINES ctl,
RA_CUSTOMER_TRX ct_prev,
RA_CUSTOMER_TRX ct_init,
RA_CUSTOMER_TRX ct,
hz_cust_accounts cust_ship,
HZ_PARTIES ship_party,
HZ_CUST_SITE_USES su_ship,
HZ_CUST_ACCT_SITES addr_ship,
HZ_PARTY_SITES ship_ps,
HZ_LOCATIONS ship_loc
WHERE te.tax_exemption_id (+) = ctl.tax_exemption_id
and te.reason_code = lu_te.lookup_code (+)
and lu_te.lookup_type (+) = 'TAX_REASON'

```



# Comparisons

Consistency of setup across:

- Instances (DEV / TEST / PROD)
- Entities (OUs, SOBs etc.)
- Versions (11i, R12 etc.)

## Menus

Menu Path: Application > Menu

### Filters Applied To Step

Menu Name: = 'AP\_PAYMENTS\_ENTRY\_GUI12'

Field Name	12.1.3	11.5.10
Menu	AP_PAYMENTS_ENTRY_GUI12	AP_PAYMENTS_ENTRY_GUI12
Sequence	1	1
Navigator Prompt		Payment Batches
Sub Menu	AP_APXPAWK_BATCH_MENU	AP_APXPAWK_BATCH_MENU
Function	Payment Batches	Payment Batches
Description	Maintain Payment Batches	Maintain Payment Batches
Grant	Yes	Yes
Field Name	12.1.3	11.5.10
Sequence	5	5
Navigator Prompt		Payment Batch Sets
Sub Menu		Payment Batch Sets
Function	Payment Batch Sets	Payment Batch Sets
Description	Maintain Payment Batch Sets	Maintain Payment Batch Sets
Grant	Yes	Yes
Field Name	12.1.3	11.5.10
Sequence	7	
Navigator Prompt		
Sub Menu	Payables Payment Manager Home	
Function		
Description		
Grant	Yes	

Sequence	8
Navigator Prompt	Payments Manager
Sub Menu	Payables Payment Manager Home
Function	Payables Payment manager Self Service Home
Description	
Grant	Yes

## Financial Options

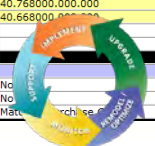
Menu Path: Setup > Options > Financials

Field Name	Vision France	Vision Germany	Vision Netherlands	Vision Operations	Vision Spain
ACCOUNTING					
Future Periods	4	4	4	2	4
GL Accounts					
Liability	11.401100.-.-.000.-	01-1600-000-000	04.2210.000.000	01-000-2210-0000-000	40.400000.000.000
Prepayment	11.409100.-.-.000.-	01-1310-000-000	04.1340.000.000	01-000-1340-0000-000	40.407000.000.000
Future Dated Payment / Bills Payable	11.403000.-.-.000.-	01-1600-000-000	04.2210.000.000	01-000-2580-0000-000	
Discount Taken	11.661600.-.-.000.-	01-3730-000-000	04.7825.000.000	01-740-7825-0000-000	40.000000.000.000
PO Rate Variance Gain	11.766000.-.-.000.-	01-2660-000-000	04.7842.000.000	01-740-7842-0000-000	40.768000.000.000
PO Rate Variance Loss	11.666000.-.-.000.-	01-2150-000-000	04.7844.000.000	01-740-7844-0000-000	40.668000.000.000
Expenses Clearing					
Miscellaneous					
Retainage					
SUPPLIER - ENTRY					
RFQ Only Site	No	No	No	No	No
Hold Unmatched Invoices	No	No	No	No	No
Invoice Match Option	Match to Purchase Order	Match to Purchase Order	Match to Purchase Order	Match to Purchase Order	Match to Purchase Order

## Receiving Options

Menu Path: Setup > Organizations > Receiving Options

Field Name	12.1.3	11.5.10
Receipt Date		
Receipt Days Early	5	5
Receipt Days Late	5	5
Receipt Date Action	Warning	Warning
Over Receipt Control		
Tolerance	5	5
Over Receipt Action	Warning	Warning
Miscellaneous		
Allow Substitute Receipts	Yes	Yes
Allow Unordered Receipts	Yes	Yes
Allow Express Transactions	Yes	Yes
Allow Cascade Transactions	Yes	Yes
Allow Blind Receiving	No	No
Validate Serial Numbers on RMA Receipts	No	No
Receipt Routing	Direct Delivery	Standard Receipt
Enforce Ship-To	Warning	Warning
ASN Control Action	Warning	Warning
RMA Receipt Routing	Direct Delivery	Standard Receipt
Validate Lots on RMA Receipts	Restricted	
Receipt Number Options		
Receipt Number Generation	Automatic	Automatic
Receipt Number Type	Numeric	Numeric
Next Receipt Number	12229	5016
Accounting		
Receiving Inventory Account	01-000-1410-0000-000	01-000-1410-0000-000
Retroactive Price Adjustment Account		
Clearing Account	01-000-1410-0000-000	01-000-1410-0000-000

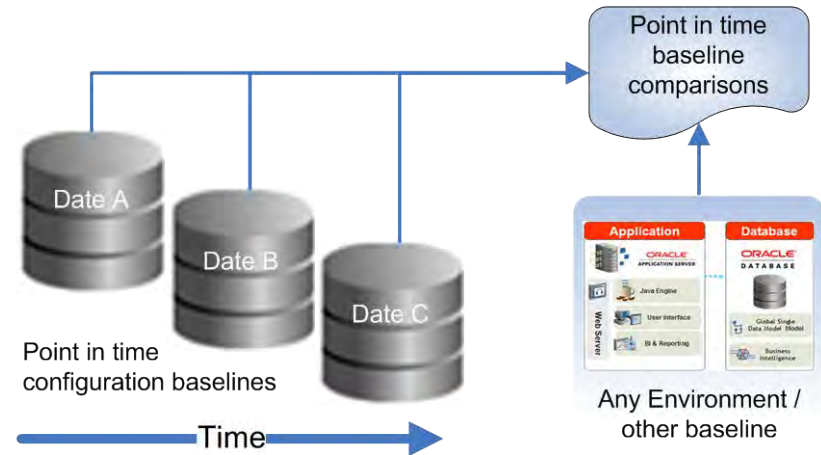


# Controlling Systems Over Time

## Key Stages or Timeframes

Understanding the changes made between key stages of work or over specific periods of time

Point to point view of change

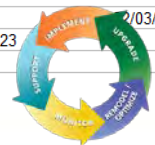


## Audit

Live change tracking / reporting for key areas

Field Name	12.1.3	12.1.3
Employee	Langham, Ms. Kelly	Langham, Ms. Kelly
Authorization Limit	10000	9999999999999999
<b>Audit Fields</b>		
Action	Before Update	After Update
Changed By	OPERATIONS	OPERATIONS
Change Date	22/03/2012 20:41	22/03/2012 20:41
IP Address	172.22.31.50	172.22.31.50
Terminal		

Field Name	12.1.3	12.1.3
Employee	Stock, Ms. Pat	Stock, Ms. Pat
Authorization Limit	20000	5555555555
<b>Audit Fields</b>		
Action	Before Update	After Update
Changed By	APPS	APPS
Change Date	22/03/2012 20:42	22/03/2012 20:42
IP Address	192.98.9.123	192.98.9.123
Terminal	LPT-2555	LPT-2555





# Managing Security

- Who has access to what and how?
- Segregation of Duties
- Managing new security requirements
- Understanding the impact of other changes on security

Generated By: Conity@chapschul

User	Employee	Oracle Service (Core)	Oracle Service (Web)	Oracle General Ledger (Core)	Oracle General Ledger (Web)	Oracle Grants Accounting (Core)	Oracle Grants Proposal (Web)	Oracle Grants Proposal (Core)	Oracle Human Resources (Web)	Oracle Human Resources (Core)	Oracle Inventory
DPHILLIP	Phillip, Mr. Don										
DREEVES	Reeves, Doctor Don										
DROSS	Ross, Mr. Dan										
DRUANE											
DRYAN	Ryan, Mr. Andrew David (Drew)										
DSOUTH	South, Mr. David										
DSPEED											
DSUTHERLAND	Sutherland, Mr. Daniel										
DTHORNTON	Thornton, Mrs. Dale										
OTRIPPE											
DVLP1											
DZANE	Zane, Mrs. Deborah										
DZEIGLER	Zeigler, Ms. Dianne										
EBBA											
EBENNIS	Bennis, Ms. Elaine										
EBRANNON											
EBUSINESS	Taylor, Phillip Charles										
EBUSINESS-MFG	Barton, Jeffrey M.										
EBUSINESS-MANUFACTU	Barton, Jeffrey M.										
EDAVIS	Davis, Mr. Ed J										

Responsibilities:  
General Ledger Super User  
General Ledger Vision Netherlands  
General Ledger, US Federal  
MRC General Ledger Vision Netherlands (NLG)

User Function Name	Function Name	User Form Name	Form Name	Menu Name	Responsibility Name	Menu Name	Access Path	User Name	Employee	Customer	Supplier
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	ANDYH			
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	BOUCHET	Bouchet, Mrs. Helene		
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	FRANCEZ	Daniels, Mr. Jean-Louis		
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	SELLER	Seller, Mr. James		
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	LEGALL	Legall, Mrs. Anne		
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	MARTIN	Martin, Mrs. Marie		
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	OPERATIONS	Stock, Ms. Pat	Pat Stock	
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	ANDYH			
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	BOUCHET	Bouchet, Mrs. Helene		
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	FRANCEZ	Daniels, Mr. Jean-Louis		
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	SELLER	Seller, Mr. James		
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	LEGALL	Legall, Mrs. Anne		
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	MARTIN	Martin, Mrs. Marie		
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	OPERATIONS	Stock, Ms. Pat	Pat Stock	
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	BOUCHET	Bouchet, Mrs. Helene		
Invoice Payments	AP_INVOICE_PAYMENT	Invoice Workbench	AP_INVOICE	AP_INVOICE_MENU	Accounts Payable Progress FR	Progress FR Accounts Payable Menu (CPSP)	Invoice > Enter > Invoice	FRANCEZ	Daniels, Mr. Jean-Louis		







## Functional view of setup

## Full audit track for setups

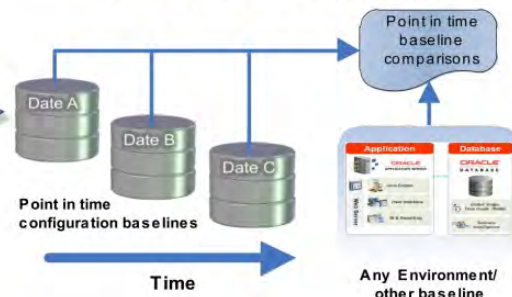
### Upgrade / Patch Impact

Diagram illustrating the ConfigSnapshot workflow:

- Document
- Audit
- Baseline
- Manage
- Compare
- Analyse

ConfigSnapshot

## Create configuration baselines to track changes over time



## Multi instance/ entity comparison (EBS version independent)

[illegible]

## Configurable monitoring and reporting

User Password Expiration Greater Than 90 Days										
User Name	Description	Password Expiration Type	Password Expiration	Planner	Comments	Supplier	E-mail	Fee	Start From	Item To
ABAS	Geopet Finance	Days	120 Days, No Alert						04-May-04	
ABRAM7	Project Management	Days	360, Abrams, No Notice				mtobdy@earthlink		13-Feb-02	
AGUSTIN	Cost Control Report	Days	270						07-Jan-04	
COLMAN	BA, Cost-Gitman's Sales Order	Days	360, Gitman's, No Color-In				COLMAN		21-Jul-90	
HCIS@COPIA.COM	Project, Paul	Days	360		Paul Nguyen		mtobdy@earthlink		02-Sep-04	
HCIS@COPIA.COM	Johnson, Mike	Days	630		Mike Johnson		mtobdy@earthlink		02-Sep-04	
HEART@COPIA.COM	Johnson	Days	630						02-Sep-04	
TEMP@BRI	Temp's P/E	Days	360		Jennifer Richter		mtobdy@earthlink		21-Jul-90	

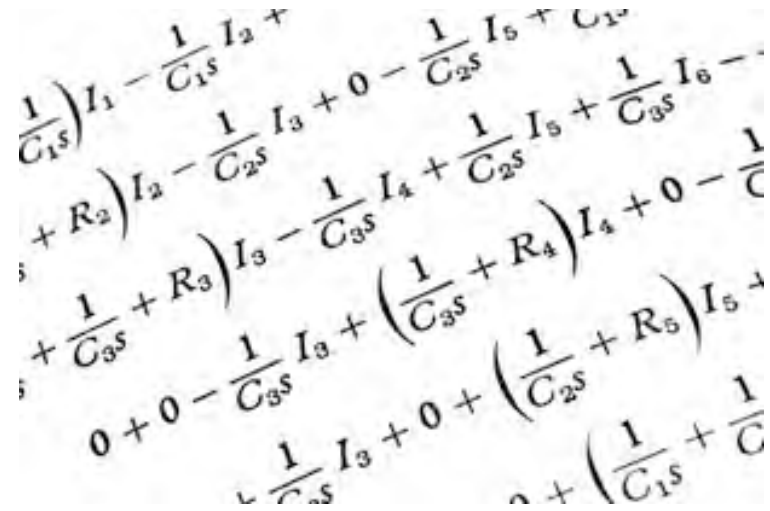


# MAINTAINING A HEALTHY/SECURE EBS ENVIRONMENT



# Updates = Complexity

- Functionality Changes
- Tech Stack Changes
- Configuration Changes
- Prerequisites
- Manual Steps
- Customizations
- Other



A stack of mathematical equations, likely representing a system of linear equations, illustrating complexity. The equations involve variables  $I_1, I_2, I_3, I_4, I_5, I_6$  and coefficients  $\frac{1}{C_1s}, \frac{1}{C_2s}, \frac{1}{C_3s}, \frac{1}{C_4s}, \frac{1}{C_5s}$  and  $R_1, R_2, R_3, R_4, R_5$ . The equations are arranged in a stack, with each equation slightly offset from the one below it, creating a sense of depth and complexity.



# Patching Today



# Impact of Updates

- What changed?
- Who is affected?
- How and where?
- What resources are needed?
- What broke?







# Compliance



# Manage Your Changes

- Know the change
- Control the change
- Communicate the change
- Document the change
- Test the changes
- Prepare for the change



# Know the Change

- Patch Impact Analysis
- Patch Pre-requisites
- Identification of impacted customizations
- Documents patch changes
- Documents the transaction
- Documents the change process
- Repository of change information



# Control the Change

- Deploy Changes (aka patches)
- Migrates Customizations
- Runs Manual Steps
- Patch Grouping and Merging
- Enforces the Change Management Process



# Communicate the Change





# Document the Change

- System-of-Record
- Repository of transactions and impacts
- Who, what, where, when
- Compliance data
- Troubleshooting information



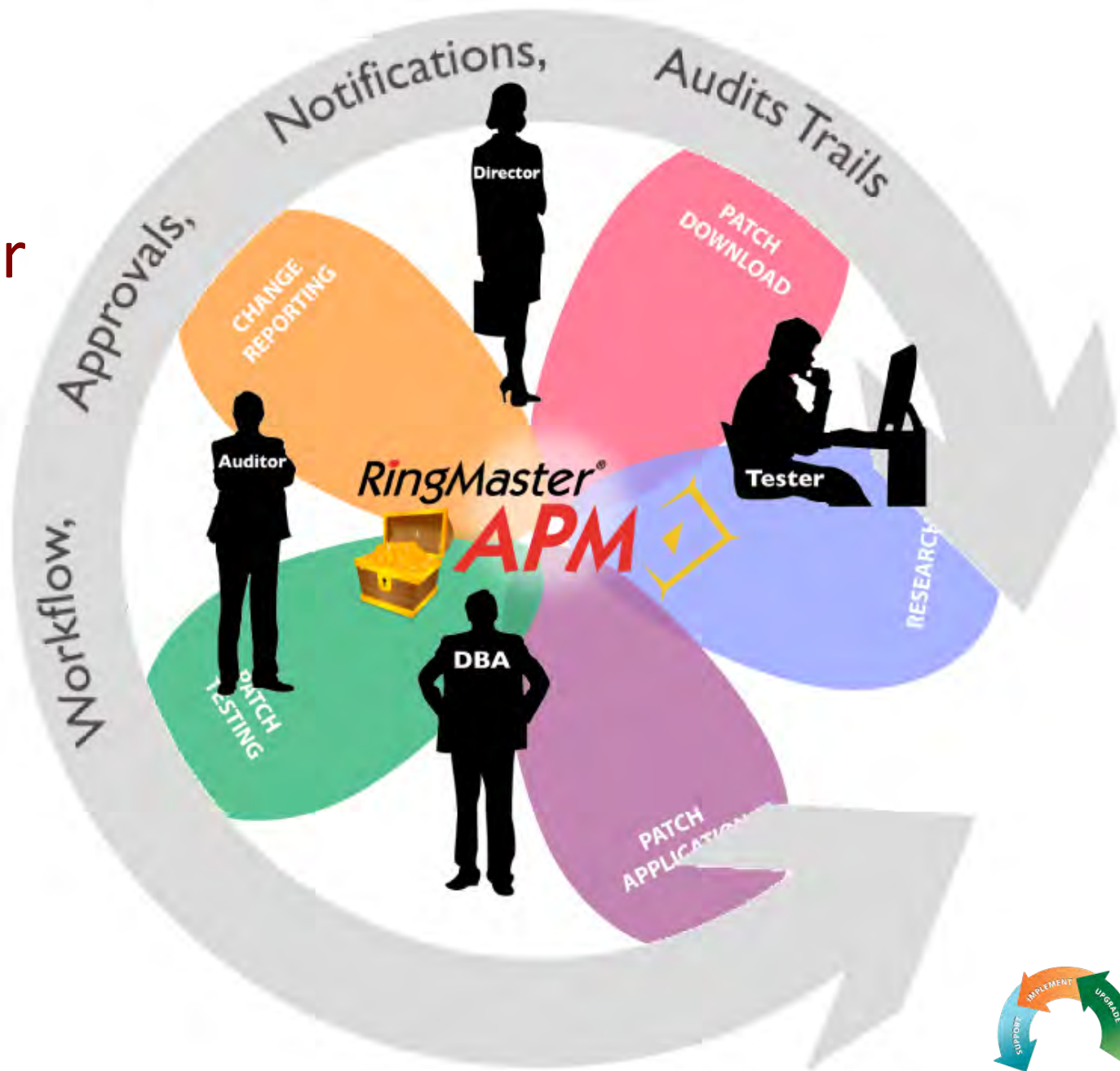
# Test the Changes



# Prepare for the Change



# Patching With RingMaster APM



# RingMaster<sup>®</sup> APM

- Benefits the entire organization
- Improves end-user support
- Manages resources
- Reduces errors and saves time
- Improves and speeds testing
- Makes compliance standard
- Makes change easy and fast



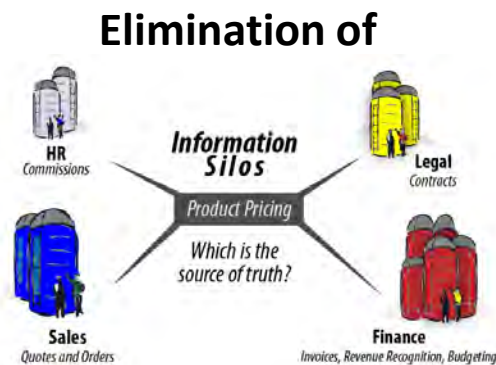


# ADDING AGILITY BY REMODELING THE EBS ENVIRONMENT



# Continuous Improvement

- Reimplementation Adds to the Total Cost of Ownership and Doesn't Add Value
- Incorporation of Regular Changes Extends the Life of the System and Reduces the Total Cost of Ownership
- Elimination of Silos of Information Improves Performance and Streamlines Business Processes



Improves

Streamlines



# Silos Impact Performance and Agility

- There is No *Single Source of Truth* for Enterprise Information



- Leads to a Lack of Trust in the Data, Resulting in:



## Increases in:

- Resource, legal, and audit costs
- Risks associated with regulatory compliance
- Risk of potential failures in other initiatives

## Negative impact on:

- Operations
- Financial performance
- Productivity
- Strategic planning ability



# Example of Silos in the Enterprise

Instance	A	B	C	D	Distinct
Release	11.5.10.2	11.5.10	11.5.10.2	11.5.9	-
Size (GB)	1,425	548	61	96	-
Languages	4	2	1	1	4
Sets of Books	104	48	1	30	183
Calendars	10	7	1	1	19
Charts of Accounts	40	43	1	18	102
Legal Entities	120	48	0	47	215
Operating Units	121	49	0	47	217
Inv Orgs	137	50	1	48	236
Modules Installed	9	17	4	5	21
Security Rules on Value Set	13,012	300	15	153	13,480
Security Rules X Responsibilities	17,350	445	6	75	17,876
Cross Validation Rules	86,845	39,925	25	165	126,960
Currencies	56	28	1	28	64
EBS Users	43,986	30,494	247	3,023	N/A



# ***Finished, But Not Done***

Generate Economies of Scale with:

**Common  
Global Data  
Standards**

**Common  
Accounting  
Practices**

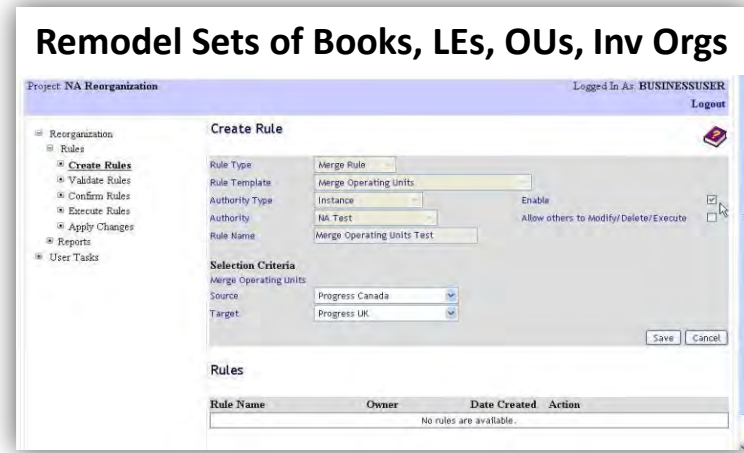
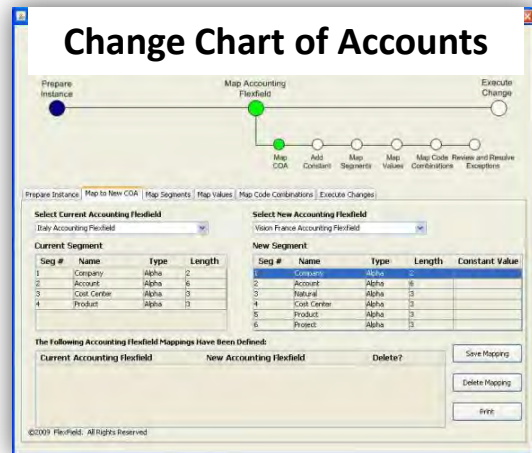
**Shared and  
Coordinated  
Business  
Processes**







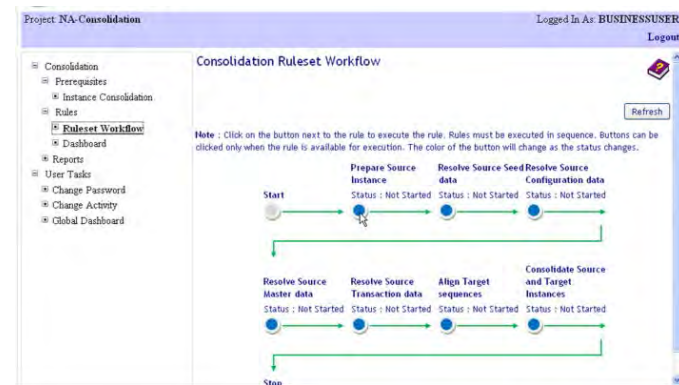
# Software to Accelerate the Time for Change in Oracle E-Business Suite



GOING TO R12?



## Consolidate Instances



# CONCLUSION



# Add Value, Reduce Cost and Extend The Life of Oracle E-Business Suite

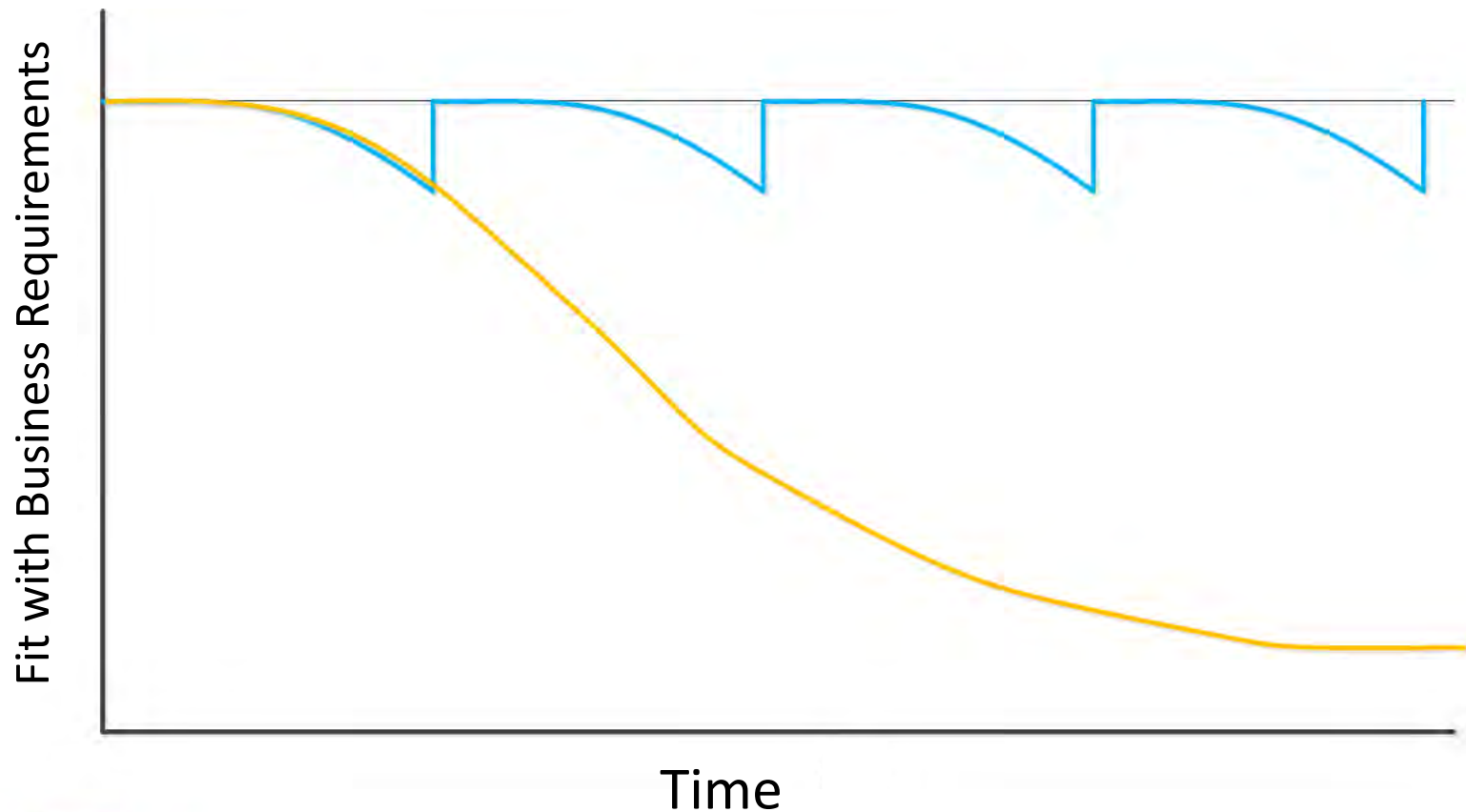
- Safely and Quickly Deploy Changes
- Get and Remain Compliant
- Manage Changes
- Eliminate Silos with Standards, Shared Business Processes



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# Continuous Improvement vs. Major Change



# Three Products To Manage The Lifecycle





# Questions ????



# Contact Information

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