E-Business Suite Customization Impact Assessment

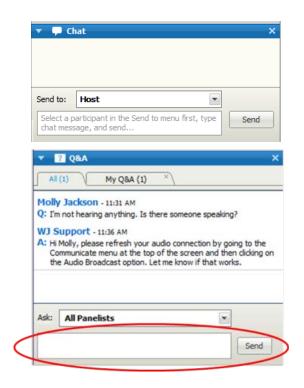




Webinar Mechanics

- Submit text questions.
- Q&A addressed at the end of the session. Answers will be posted within two weeks on our new LinkedIn Group, EBS Answers: http://www.linkedin.com/groups/EBS-Answers-4683349/about
- Everyone will receive an email with a link to view a recorded version of today's session.
- Polling questions will be presented during the session. If you want CPE credit for this webinar, you must answer all of the polling questions





Companies Need to Change Their Oracle® E-Business Suite Without Reimplementing



Finished But Not Done®



Learning Objectives

After completion of this presentation you will be able to:

Objective 1: Explain what a customization in Oracle® E-Business Suite is, and how customizations can be identified.

Objective 2: Determine how to assess the detailed impact on customizations of a change event.

Objective 3: Discover how to manage configuration change impacts.

Agenda/Overview

- □ Introductions
- □ Change and Challenges
- What is a customization and how to find them
- ☐ Customization Assessment
- ☐ Configuration Impact Assessment
- □ Q&A



Sources of Change

Maintaining the integrity of your E-Business Suite deployment as it evolves – Lifecycle Management

Legislative / Business structure (MA) compliance Change New products / Upgrade services **Rollouts Enhancements** Change Change Planned / Global Single
Data Model Model **Human Error** BI & Reporting Business Intelligence Unplanned **EBS Patching** Routes to Instances market Fraudulent Competition Change Moving to Cloud or **Defects** New other ERP Security **Technology**

Challenges

- Volumes of setups and key master data are too high to control manually
- Documentation is very time consuming to create / maintain
 - Documentation out of date / missing / incomplete / incorrect
- Identification and analysis of customisations
- Change is constant and impacts are difficult to identify and track
 - Patching / upgrades / projects / new users etc
- Validate the consistency of settings across environments & entities
- Deploying new & updated setups across multiple environments & entities
- Understanding of user access and how it is impacted by change



Customizations

RICE Objects (Reports, Interfaces, Conversions and Extensions)

CEMLIs (Configuration, Extension, Modification, Localization and Integration)

☐ In 12.2 Vision Environment:

- > 52,000+ Standard Packages
- > 180+ Extensible Packages
- > 52,000+ Views
- > 25,000+ Tables
- > 4,400+ Forms
- 330+ Procedures
- > 3,000+ Functions
- > 44,000+ Form Functions
- 2,800+ Registered DFFs
- > 12,000+ Concurrent Programmes
- > 13,800+ Menus
- > 4,700+ Profile Options



Customization – Where Code Is Introduced

Database views

Database packages

Database functions

Database procedures

Database triggers

Workflow functions

Forms

Form Functions

Materialised views

Concurrent programs

Form Personalizations

HTML Personalizations

Custom Library

Discoverer folders

Profile option definitions

Collection elements

User defined queries

Object instance sets

Alerts

Value sets - table validated

Custom labels

Warehouse rules

Discoverer folders

Data definitions (XML

Publisher)

GRC form rules

GRC flow rules

Concurrent programs SQL

Parameters

Table validated DFFs

Object metadata

Extensions

Approval groups (AME)

Transaction types - items

classes

Transaction types - attributes

Object metadata

Spreadtable metadata

Business Rules

Declarative components

Declarative components

parameters

Profile variables

Audit statements

Security profiles

Dynamic triggers

Template queries

Scoring components

Delete constraints

Relationships (iStore)

Criteria categories

Data source attributes

Contract data model

Fast formulae

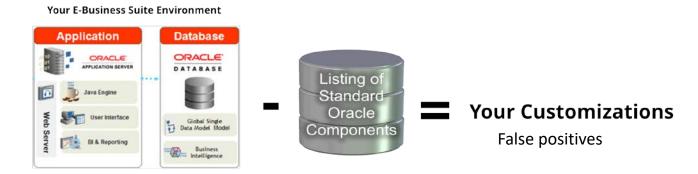


Coding Standards

- □ CEMLIs / RICE Objects etc get blurred / lost over time, following Oracle coding standards makes them much easier to identify and avoid code being overwritten in upgrades / patching.
- ☐ Some suggestions include:
 - Save customizations in a custom schema
 - Use naming conventions that are unlikely to be use by Oracle (common notation xx)
 - Do not create components with generic user accounts such as Sysadmin especially in R12!
 - References to table owner 12.2
 - Oracle Support Knowledge Document 1577661.1, "Developing and Deploying Customizations in Oracle E-Business Suite Release 12.2

Customization – How can they be identified?

- Naming conventions
- Use of custom schemas
- Existing documentation
- Create scripts beware of FNDLOAD (Sysadmin, Autoinstall)
- Compare against a blank environment / Vision environment:



Modification = a change to seeded behaviour

Is any customization now obsolete – can we check?



Customization – Analysis

- **☐** What are you looking for?
- ☐ Upgrade Impact:
 - References to obsolete or modified objects
 - Synonym provided?
 - References to table owner (12.2)
- ☐ Patch Impact:
 - References to impacted DB objects
 - Dependency Analysis
- ☐ Other Impact: (CoA change, rollouts, multi-language etc):
 - Hard coding (ledger IDs, Inv Org IDs)
- ☐ Tables with Translations column

Did we make the same updates in Dev > Test > UAT > Prod??

Modification – time to address these!

EBS Data Model Comparison Report Overview (Doc ID 1290886.1)

Product: AP (Payables)

- Regular Tables (73 differences found)
- Partitioned Tables (0 differences found)
- Oueue Tables (0 differences found)
- Index Orgnized Tables (0 differences found)
- Global Temporary Tables (5 differences found)
- Indexes (30 differences found)
 - New Indexes on Existing Tables & Columns (15 differences found)
 - o New Indexes on new Tables & Columns (4 differences found)
 - other Index Changes (11 differences found)
- Views (53 differences found)
- Sequences (10 differences found)
- Materialized Views (0 differences found)
- Materialized View Logs (0 differences found)
- Advanced Queues (0 differences found)
- <u>Triggers</u> (0 differences found)
- Packages (93 differences found)
- Types (0 differences found)
- Security Object (0 differences found)

Regular Tables: (73 differences found)

Regular_Tables: (73 differences	found)
Regular Tables	Object Definition Differences Between 12.1.3 and 12.2.7
AD ALID ALIDIT DEACONG AR	Attribute Changes between 12.1.3 and 12.2.7
AP_AUD_AUDIT_REASONS_AI	initial_extent-0 => 131072
AP_CC_TRX_DETAILS_ARC	Objects Added in 12.2.7
	col-ARRIVAL_CITY_CODE
	col-ARRIVAL_DATE
	col-CARRIER CODE
	col-CONJUNCTION TICKET NUMBER
	col-DEPARTURE_CITY_CODE
	col-DEPARTURE DATE
	col-DOMESTIC_FLAG
	col-FARE_BASIS_CODE
	col-LEG_NUMBER
	col-SERVICE_CLASS_CODE
	col-STOPOVER_CODE
	Attribute Changes between 12.1.3 and 12.2.7
	initial extent-0 => 131072



Custom Versions of Standard Components

- ☐ Example:
- Custom version of a standard form
- ☐ Standard version of form is replaced as part of patching / upgrade
 - > Option 1: Apply form customisation to the new version of the form
 - > Option 2: Review updated form and apply changes made by Oracle to your customized version

Configuration

- ☐ How are things configured currently?
 - BR100
 - BR110
 - DS030
 - MC50
- ☐ How are they useful?

Client Data	TEXT				
Seeded Data	TEXT				
Amended Seeded Data	TEXT				
Sysadmin Data	TEXT				
Amended Sysadmin Data	TEXT				
Anonymous Data	TEXT				
Amended Anonymous Data	TEXT				
User History Not Applicable	TEXT				
User History Not Recorded	TEXT				
Unknown User	TEXT				
Inactive Record					
Difference Found	N/A				
Whitespace Difference	N/A				
Field Not Implemented					
Information Only					



1.17 Purchasing Lookups

Menu Path: Setup > Lookups > Purchasing

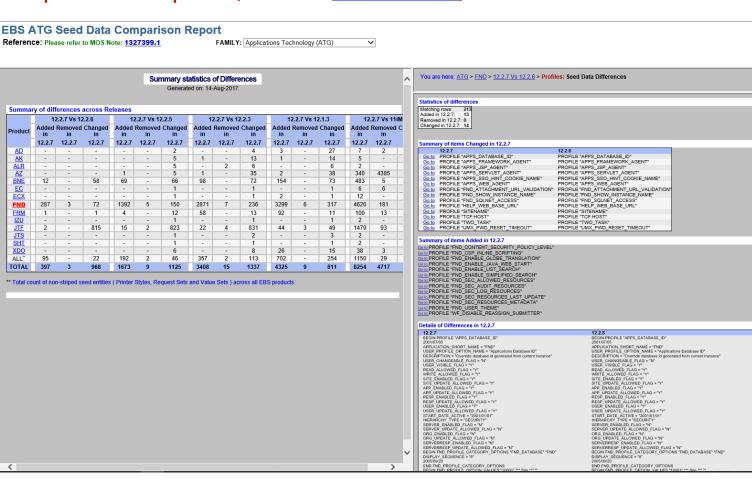
Field Name	Value
Туре	VENDOR TYPE
Meaning/User Name	Valid supplier types
Application	Purchasing
Description	Valid Supplier types
Access Level	User
Security Group	Standard
View Application	Purchasing

Code	Meaning	Description	Tag	From	To	Enabled	Flexfield
AGENTE	Tax Collector Agent	Tax Collector Agent	T	01-JUN-2002		Yes	
ARRECADADOR		_					
COMPANY	Company	Company		28-NOV-2006		Yes	
CUSTOM IND	Custom Authorities-IND	Custom Authorities-IND		01-JAN-2004		Yes	
Contractor	Contractor	Contractor				Yes	
EMPLOYEE	Employee	Employee				Yes	
EXCISE IND	Excise Authorities-IND	Excise Authorities-IND		01-JAN-2004		Yes	
FEDERAL	Federal	Federal Supplier		01-JAN-1990		Yes	
FOOD DISTRIBUTOR	Food Supplies	Food Supplies Distributor		25-JAN-2001		Yes	
GPO	Group Purchasing Organization	Group Purchasing Organization		25-JAN-2001		Yes	
GR ABR	GR ABR	Vendors outside of Greece		01-JAN-2003		Yes	
GR INT	GR INT	Vendors in Greece		01-JAN-2003		Yes	
GR_PUB	GR_PUB	Vendors - Public Sector		01-JAN-2003		Yes	
Government	Government	Government				Yes	
INDIA CUSTOMS	India Customs Authority	India Customs Authority		12-AUG-2005		Yes	
AUTHORITY							
INSURANCE	Insurance Company	Insurance Company				Yes	
INSURER	Insurance Provider	Insurance Provider		08-NOV-2002		Yes	
IRC_JOB_AGENCY	Job Agency	Job Agency		09-NOV-2004		Yes	
Internal	Internal	Internal				Yes	
MAINTENANCE	Maintenance Supplier	Maintenance Supplier		12-SEP-2003		Yes	
MEDICAL DISTRIBUTOR	Medical Supplies	Medical Supplies Distributor		25-JAN-2001		Yes	
	Distributor						
MEDICAL	Medical Manufacturer	Medical Manufacturer		25-JAN-2001		Yes	
MANUFACTURER							
Manufacturing	Manufacturing	Manufacturing				Yes	
NON-FED	Non-Federal	Non-Federal Supplier		01-JAN-1990		Yes	



Configuration Impact Assessment

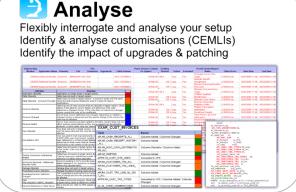
- Compare settings pre / post event
- EBS ATG Seed Data Comparison Report (Doc ID <u>1327399.1</u>)
- → iSetup



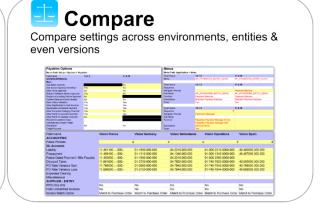


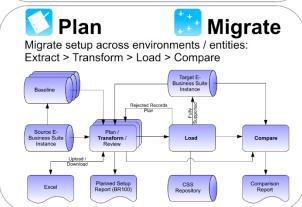
ConfigSnapshot – Configuration Automation & Control



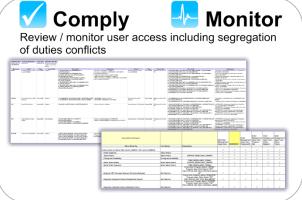


Track









Thank You!

Gordon Halley

gordon.halley@rookerysoftware.com | www.configsnapshot.com



- One World, One System, A Single Source of Truth -

Hosted by eprentise:
www.eprentise.com
www.agilityByDesign.com

Questions and Responses will be posted on EBS Answers: http://www.linkedin.com/groups/EBS-Answers-4683349/about

